

Shipping FYI

We ship daily via UPS Ground, UPS Freight, Fed Ex Ground & Fed Ex Freight to the lower 48 states. Shipping costs are included with any unit going ground to the lower 48 states. AK & HI ship by AIR at additional cost. We do not offer COD. Air Rates can be checked by calling our customer service department 1-253-777-0690, M-F, 8 am to 5 pm, PST. All of our X-Treme Scooters ship out of the X-Treme warehouse located in Washington State.

Large items that ship by freight include Free Shipping to the nearest freight terminal or to a business address. (Home businesses do not qualify as a business address)

Home delivery of freight orders is \$50 per order, not per item. We strongly suggest customers pay for home delivery of these large freight items unless they are prepared to drive to the nearest terminal and load / unload these large heavy items. A phone number is required by the freight company so a delivery appointment can be made.

Shipping is determined by 4 factors: ground, freight, delivery location, and zip code.

\$0.00 Extra Cost = If shipped by ground
 If shipped by freight but picked up at the terminal
 If not shipped to NYC 100-104, 110-119, 150-196
 If not shipped to Martha's Vineyard Island 025-026

\$50.00 Extra Cost = If not shipped by ground
 If shipped by freight, home delivery, not picked up at the terminal
 If not shipped to NYC 100-104, 110-119, 150-196
 If not shipped to Martha's Vineyard Island 025-026

\$100.00 Extra Cost = If not shipped by ground
 If shipped by freight, but picked up at the terminal
 If shipped to NYC 100-104, 110-119, 150-196
 If shipped to Martha's Vineyard Island 025-026

\$150.00 Extra Cost = If not shipped by ground
 If shipped by freight, home delivery, not picked up at the terminal
 If shipped to NYC 100-104, 110-119, 150-196
 If shipped to Martha's Vineyard Island 025-026

CALIFORNIA:

NO Gas Models can be shipped to California for any reason.

APO Addresses:

If a unit weighs more than 70 pounds it is unable to be shipped via USPS to a APO, as USPS is the only method to ship to APO they are unable to order bigger units. (It also can take 3-4 weeks for a unit to be shipped to a APO address).

Under 70 pound units are:

X-10 X-140 X-250 X-300

CANADA:

Shipment of certain scooters into Canada is not possible, as Canadian DOT requirements are such that we'd have to manufacture a special scooter just to meet these regulations and this is not feasible at this time.

Below is a list of the models that can be sent to Canada:

X-10 XB-300Li XB-305Li XB-310Li XB-502 XB-562 XB-700Li (500 Watt Motor)

Anything outside of the USA incurs additional shipping charges. All Freight Items will incur a \$100 per our charge for shipping.

PLACES WHERE WE DO NOT SHIP:

We do not ship anywhere in Africa or Indonesia.

We make a Signature Required Service available to all our customers at the time of purchase for a minimal fee. If this service is not purchased X-Treme Scooters will not be responsible for packages that have been left at the recipient's door and consequently lost and/or Stolen.

You can put a signature required on any order, including when a customer checks out on your site when they are ordering. This will make sure it is delivered to the customer as they will have to sign for it when it is delivered.

<i>Item</i>	<i>Description</i>	<i>Price</i>
SIG	Signature Required/ Delivery Confirmation	\$4.00

Might I also suggest adding the option for customers to purchase Extended Warranties

<i>Item</i>	<i>Description</i>	<i>Price</i>	<i>Unit(s)</i>
EXWARR	90 Day Extended Warranty	\$39.95	X-160/ X-250/ X-300/ X-360/ X-600 & XG Models/ XP's
EXWARREBIK	E-BIKE 6 Month Extended Warranty	\$49.95	XB Models
EXWARRMOP	MOPED 6 Month Extended Warranty	\$99.00	XM Models
EXWARRKID	X-10/ X-140 – 90 Day Extended Warranty	\$19.95	X-10/ X-140 ONLY